



92 South Western Highway,  
Donnybrook WA 6239  
**Ph:** (08) 9731 1888  
**Fax:** (08) 9731 1889  
<https://www.donnybrookfamilydoctors.com/>

**Opening Hours:**  
Monday, Tuesday: 7am – 6pm  
Wednesday & Thursday: 8am – 5pm  
Saturday: 8am - 1pm

## About Us

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Donnybrook Family Doctors was established in Donnybrook in 2019, offering innovative solutions, specializing in medical services. With our professional staff actively participating in numerous initiatives aimed at creating sustainable change for our patients! We are passionate about providing a high level of comprehensive medical care to all patients. We aim to promote general health for you and your family in an accessible manner.

## Appointments and Billings

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Our opening hours are –  
Monday, Tuesday: 7am – 6pm  
Wednesday & Thursday: 8am – 5pm  
Saturday: 8am – 1pm

Appointments can be made by:

- Phoning the clinic directly on (08) 9731 1888
- Online via our website through Hotdoc on <https://www.donnybrookfamilydoctors.com/>

We are currently unable to accept walk in appointments.

## Fees

Here at Donnybrook Family Doctors, we are a bulk billing clinic.

There may be some fees associated with vaccinations and wound dressings. Please ask our reception staff if you have any queries.

For all emergencies, dial 000 or present to the nearest Emergency room at Donnybrook Hospital, 1 Bentley St, Donnybrook.

## Meet our Team

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Meet our highly experienced and collaborative team at Donnybrook Family Doctors. We are committed to providing comprehensive, quality family medical care within our community

Doctors:

- Dr. Bhupinder Singh
- Dr. Min Thu Aung
- Dr. Navneet Nandha

## Services

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We are focused on providing your family with personalised, professional, outstanding health care. The general medical services offered (but not limited to) at our practice include the following:

- Family Medicine
- Annual Health Assessments
- Travel Medicine and Immunisations
- Women's Health
- Men's Health
- Pathology
- Skin Checks
- Work cover and work medicals
- Mental Health
- Sexual Health Consultations
- Minor surgeries
- Wound Care
- Chronic Disease Management
- Occupational Health

## Our Privacy Policy

We collect personal, medical, social and family health information about you. Information we hold about you is only used for managing your healthcare or to contact you in relation to your healthcare.

We only share your information for purposes related to managing your healthcare and protecting your personal information, including:

- between healthcare professionals and other staff working at this at this clinic
- in referrals to a Specialist at other clinics such as for radiology, pathology or other specialist disciplines
- with an allied health service professional such as your physio or podiatrist
- with compulsory Government health registers such as the Australian Immunisation Register (AIR) and State cervical screening registers
- with Medicare to keep your e-Health record up-to-date (you must register and consent to this)
- if disclosure is necessary because you are at risk of harm (for example in the case of an emergency)
- if it is necessary to obtain Medicare payments or other health insurance refunds or payment for our services on your behalf

You may request a copy of the information we hold about you from your doctor. If any of our healthcare practitioners believe that releasing information to you may cause you physical or mental harm, he or she may refuse your request. If you would like a copy of your medical records sent from a previous doctor or to a new doctor, please ask our Reception for a medical records transfer form to sign and we will arrange for your medical records to be sent according to your instructions

## Our Communication Policy

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All emails and enquiries made to [info@dfdctors.com.au](mailto:info@dfdctors.com.au) will be replied to within 24 hours.

For all urgent enquiries please call the practice directly on - (08) 9731 1888

Patients may be contacted via SMS to confirm appointments and you have the option to opt out of this at any time.

## Patient Feedback

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We are always grateful to receive your suggestions and feedback. Please ask our Reception for a feedback form. We have a suggestion box in Reception you can place your feedback. Alternatively, please email our manager at [manager@dfd.com.au](mailto:manager@dfd.com.au)

If you have any concerns about your health care that we're unable to resolve with you, you can contact the HaDSCO on (08) 6551 7620 or visit their website <https://www.hadSCO.wa.gov.au/>